

**2250 - COOPERATION WITH CHILD SUPPORT SERVICES**

<b>POLICY STATEMENT</b>	<p>The AU must cooperate with Child Support Services (CSS) in order for AU members to receive Family Medicaid, unless Good Cause exists or it is a Child Only case.</p>
<b>BASIC CONSIDERATIONS</b>	<p>Eligibility of AU members for Family Medicaid is contingent upon cooperation with CSS, unless Good Cause exists.</p> <p>A non-custodial parent (NCP) whose child receives Medicaid under any Family Medicaid COA is required to provide medical insurance for the child.</p> <p>States are required to establish a program to enforce the NCP's obligation to provide support in the form of medical insurance for his/her child(ren). Child Support Services administers this program in Georgia.</p> <p>CSS performs the following functions:</p> <ul style="list-style-type: none"><li>• locating the non-custodial parent(s)</li><li>• establishing legal paternity</li><li>• establishing child support orders</li><li>• collecting and distributing child support payments</li><li>• obtaining medical support orders</li><li>• participating in hearings regarding Good Cause</li><li>• reviewing the agency's Good Cause decisions</li></ul> <p>A Medicaid AU's rights to medical support are assigned by law to the state upon receipt of Medicaid.</p> <p>A Family Medicaid AU must cooperate with CSS in locating the NCP of a dependent child included in the AU, establishing legal paternity and obtaining medical support from him/her, unless Good Cause exists.</p>

**BASIC  
CONSIDERATIONS  
(cont.)**

**EXCEPTIONS:** A referral to, and cooperation with CSS is **NOT** a requirement in the following situations:

- TMA / 4MCS
- Any child-only Family Medicaid case.

**NOTE:** A child-only Family Medicaid case is defined as a Medicaid AU in which no adults are receiving Medicaid under a LIM or LIM related case. A case with an adult receiving RSM PGW or SSI would be considered child only. An AU that contains a penalized adult is **not** considered a child-only case.

- A child receiving Medicaid under Newborn Medicaid COA.
- A LIM case in which a parent is receiving and the only child in the AU receives SSI.
- A LIM case in which both parents are in the home and are the natural parents to all children in the AU.
- Pregnant women receiving Medicaid under any COA are not referred to, and are not required to cooperate with CSS for the unborn child.
- RSM eligible pregnant women are not referred to, and are not required to cooperate with CSS for an existing or unborn child.
- A minor parent who is included in a LIM AU as a dependent child must cooperate with CSS if the minor parent's child is included in the AU unless the minor parent chooses to exclude his/her child.
- A minor parent is not referred to CSS unless he/she is receiving assistance as a dependent child.
- A referral to CSS is not required for an 18-year old receiving Medicaid under RSM-Child and CWFC Medicaid COAs.
- The NCP(s) of a married minor is not legally responsible for the support of a married minor and is therefore not referred to CSS.
- The NCP of a child included in a Medicaid AU is not referred to CSS if the NCP provides health insurance for the child.

**BASIC  
CONSIDERATIONS  
(cont.)**

Cooperation with CSS includes, but is not limited to the following:

- Providing the following relevant information about the NCP in attempt to locate and obtain support from the NCP:
  - name
  - date of birth
  - Social Security number
  - current and/or former address
  - medical insurance information
  - employment information (current and/or former)
  - any other information that would assist in locating the NCP.
- Attesting to the above information or attesting to the lack of information, under penalty of law.
- Submitting to a paternity test, if paternity is in question.

**Good Cause**

Good Cause for failure to cooperate with CSS may be claimed for non-cooperation with either the child support process or the medical support process.

Good Cause may be claimed at any time during the application process or following approval.

CSS will not attempt to establish paternity or collect child and/or medical support if Good Cause is established.

When Good Cause is asserted on an active case, CSS will suspend activity until the Good Cause determination is made.

The AU has the primary responsibility for establishing Good Cause. The agency, however, must assist the AU in obtaining information to establish Good Cause upon request of the A/R.

**BASIC  
CONSIDERATIONS****Good Cause  
(cont.)**

Good Cause can be established if one of the following circumstances exists:

- Cooperation with CSS would result in physical or emotional harm to the child or the A/R.
- The child was conceived as the result of rape or incest.
- Legal proceedings for the adoption of the child are pending
- The A/R is receiving assistance from a public or licensed social service agency to resolve the issue of whether to keep the child or release the child for adoption and the discussions have not pended for more than three months.

Assistance is not delayed, denied or terminated pending a determination of Good Cause if the A/R has cooperated in providing information and/or evidence in support of the Good Cause claim.

<b>CHART 2250 .1 – EVIDENCE NEEDED TO SUBSTANTIATE GOOD CAUSE DETERMINATION</b>	
<b>GOOD CAUSE CIRCUMSTANCE</b>	<b>PROOF REQUIRED</b>
Physical and/or emotional harm to the child	Child Protective Services (CPS), court, criminal, law enforcement, medical, psychological or social services records indicating the possibility of physical or emotional harm by the NCP
Physical and/or emotional harm to the grantee relative	Court, criminal, law enforcement, medical psychological or social services records indicating the possibility of physical or emotional harm by the NCP
Child conceived as a result of rape or incest	Medical or law enforcement records indicating conception resulted from rape or incest
Pending legal adoption proceedings	Court documents or statement from social services indicating that adoption is pending
A public or private social service agency is assisting the A/R in deciding whether to keep the child or release him/her for adoption	Written statement from the public or private social service agency assisting the A/R
Any of the above Good Cause circumstances	Sworn statement from individual(s) with knowledge of Good Cause circumstances when the above proof cannot be obtained

**BASIC  
CONSIDERATIONS  
(cont.)**
**Failure to Comply**

If a Family Medicaid AU member fails to cooperate with CSS without Good Cause, the adult who failed to cooperate is penalized.

**EXCEPTIONS:**

- In a RSM AU, a parent who fails to cooperate remains in the BG
- Certain Medicaid COAs and circumstances do not require cooperation with CSS. Refer to exceptions in this Section.

**PROCEDURES**

Provide the following information to the A/R at initial application, review and when adding a child to the AU:

- explanation of the child support program
- assignment to the state of child support and/or medical support
- the requirement to cooperate with CSS and the consequences for failing to cooperate
- notice to the A/R of the right to claim Good Cause at any time.

**Form 138**

Review with the A/R [Form 138](#), Notice of Requirement to Cooperate and Right to Claim Good Cause for Refusal to Cooperate in CSS and Third Party Resource Requirements.

Obtain the A/R's signature on Form 138 and provide the A/R with a copy at initial, review and when adding a child to the AU. File the signed original in the case record.

**NOTE:** The Form 138 may be mailed to the applicant. The applicant is **NOT** required to sign and return the form, provided the case record is documented that the form was sent.

**Determining  
Good Cause**

Follow the procedures below when an A/R claims Good Cause:

**Step 1**

Refer to the Chart 2250.1 in this section for types of documentary evidence needed to establish a Good Cause claim.

**Step 2**

Notify the A/R of the evidence needed to establish Good Cause and establish a deadline for returning the information 20 calendar days from the date Good Cause was claimed.

**NOTE:** Reasonable extensions may be granted with supervisor approval. Document the reason for the extension.

**PROCEDURES****Determining Good Cause (cont.)**

- Step 3** Notify CSS immediately when Good Cause is asserted if an NCP had previously been referred.
- NOTE:** CSS will suspend enforcement activities pending the Good Cause determination.
- Step 4** Review all information provided by the A/R and any other available evidence.
- Step 5** Request additional evidence from the A/R if necessary. Assist the A/R in obtaining information if requested to do so.
- Step 6** Conduct an investigation if the evidence submitted by the A/R is insufficient to substantiate the Good Cause claim. Notify the A/R in writing when such an investigation is required.
- NOTE:** Do not contact the NCP unless necessary to determine Good Cause. Notify the A/R prior to contacting the NCP.
- Step 7** Base the Good Cause determination on the supporting evidence provided by the A/R and/or the information obtained during the investigation.
- Step 8** Determine Good Cause within 45 calendar days of the application or 30 calendar days at any other time.
- Step 9** Document the Good Cause determination.
- Step 10** Notify the A/R of the Good Cause determination.
- Good Cause Established** If Good Cause **IS** established, notify the A/R that the NCP will **NOT** be referred to CSS and that CSS activities will be terminated if the NCP had been previously referred.
- NOTE:** Review the case circumstances at the next review if Good Cause is subject to change.

**PROCEDURES****(cont.)****Good Cause  
Not Established**

If Good Cause is **NOT** established, notify the A/R within 2 days of the decision. Notify the A/R of the following options and allow 10 days for the A/R to choose an option:

- cooperate with CSS
- request termination of Medicaid benefits for non-cooperating adult AU member
- request a hearing
- withdraw the application

Take appropriate action based on the decision of the A/R.

Do not impose a penalty or refer to CSS if a hearing is requested.

Notify the A/R that Good Cause may be asserted again if circumstances change.

**Notice of  
Non-Cooperation**

Follow the steps below when a notice received from CSS cites substantial evidence of the AU's non-cooperation.

**Step 1** Discuss any mitigating circumstances with the CSS agent.

**Step 2** Determine if Good Cause exists.

**Step 3** If Good Cause is established, notify CSS.

**Step 4** If Good Cause is not established, impose appropriate penalty and notify the AU and CSS. Refer to [Section 2657](#), Penalized Individuals, and [Section 2714](#), Family Medicaid AU/BG Composition Changes. Inform the AU of the right to request a hearing.

If a hearing is requested, include the name and address of the local CSS agent on the hearing request.

**PROCEDURES****(cont.)****Adding Penalized  
Individual back to AU  
Following Denial/  
Termination Due to  
Non-Cooperation**

Follow the steps below when an application for Family Medicaid is made for a penalized adult following denial or termination due to non-cooperation with CSS.

- Step 1** Inform the A/R that cooperation with CSS, prior to approval of Medicaid, is required.
- Step 2** Obtain A/R signature on the CSS Compliance Agreement. Provide a copy of the Agreement to the A/R and to the CSS office assigned to the case. File the original Agreement in the case record.
- Step 3** Inform the A/R that s/he must contact CSS and, if deemed necessary by CSS, schedule an appointment.
- Step 4** If CSS notifies the agency that the A/R has cooperated, approve Medicaid for the penalized adult effective the month of compliance if otherwise eligible. Refer to [Section 2714](#), Family Medicaid AU/BG Composition Changes.
- Step 5** If CSS notifies the agency that the A/R has failed to cooperate, determine whether Good Cause for non-cooperation exists. If it is determined that Good Cause exists, approve Medicaid for the penalized adult if otherwise eligible.
- Step 6** If it is determined that Good Cause for non-cooperation does NOT exist, deny Medicaid for the penalized adult, complete CMD to the appropriate class of assistance and notify the A/R of the decision.

**NOTE:** If the A/R has a non-cooperation penalty applied and the NCP for whom the non-cooperation penalty was applied moves back into the home, the CSS referral would no longer be required and the penalty can be lifted. CSS should be contacted and informed that the NCP is back in the home so they can close their case.